

OSOYOOS GOLF AND COUNTRY CLUB
LIQUOR SERVICE POLICY

THE FOLLOWING IS POLICY AND PROCEDURES TO FOLLOW WHILE SERVING ALCOHOL

“WE DO NOT SERVE GUESTS TO THE POINT OF INTOXICATION”

PROCEDURES:

Alcohol service:

- Anyone ordering alcohol that appears to be under the age of 25 should be asked for 2 pieces of identification
- Refuse to serve alcohol to any patron that appears to be intoxicated

Consumption times:

- Our liquor license allows us to serve alcohol during the following periods
 - 9:00am – midnight Monday - Sunday

Consumption rates:

- A patron is allowed a maximum of the following drinks in front of them at any one time.
 - 3 oz of hard liquor, or, 2 btls of beer, or, 2 glasses of wine
- The average person can process one standard drink per hour. One standard drink is one of the following:
 - 1.5 oz hard alcohol
 - 5oz glass of wine
 - 12oz beer
- Signs of intoxication:
 - Slurring of speech
 - Guest is becoming loud
 - Staggering
 - Unsteadiness on feet
- If a patron is starting to show signs of intoxication the following steps should be taken.
 - Slow service down.
 - Offer the patron something to eat.

Transfer of service:

- As a patron moves from different licensed areas servers should communicate consumption trends between themselves.
 - On course concession and cart servers must communicate between themselves and then to the Clubhouse server if a patron drinks on the course and then enters the clubhouse.

Refusal of service:

- If you as the server feel the a guest has had to much to drink then the following steps should be taken:
 - Inform management and all other serving staff that you have cut off that guest
 - Inform the guest that he / she will no longer be served. If you do not feel comfortable then management will inform the guest.
 - Make sure that the guest has a safe way of getting home, either from another guest or by calling a taxi for him / her.
- Servers have complete authority if they feel a guest should be cut off and will be fully supported by management and the Board of Directors.